

# Blood and Transplant

## Healthcare Assistant / Team Assistant Candidate Tour – Feedback Questionnaire

Please complete this form and hand it to the tour facilitator

Candidate Details	
Full Name (Block caps)	
Vacancy Ref Number (completed by facilitator)	
Date of Tour	
Tour facilitator	

We are interested in your feedback to assist us with improving the experience of other candidates and confirming your understanding of the role.

**Part A** - We would be grateful if you could take 10 minutes to complete this questionnaire.

Please circle your score for each of the questions below 5 being highly satisfied and 0 not satisfied	
1. How satisfied were you overall with your visit?  Comments .....	5 4 3 2 1 0
2. How satisfied were you with the explanation of the role?  Comments .....	5 4 3 2 1 0
3. How satisfied were you with the delivery of the tour facilitator?  Comments .....	5 4 3 2 1 0
4. Please state 3 things you learned on the tour today  1) ..... ..... 2) ..... ..... 3) ..... .....	
5. Is there any way we could have improved your experience today? ..... .....	

**Part B** - Please confirm by completing the questions below that you understand the requirements for this role. Not all the below apply to Team Assistants or Healthcare Assistants working in Donation Clinics

6. I understand that a key part of the role is to carry out venepuncture (i.e., insert the needle in a donor's arm) and I feel confident to undertake this training.	Yes	No	Not applicable
7. I understand the working patterns discussed and that the rotas are made available to the team with a minimum of 8 weeks' notice. I am able and willing to work flexible hours and days, including evening shifts, weekends, and bank holidays. It was explained that some day-to-day swaps can be accommodated	Yes	No	
8. I have had an opportunity to handle the blood bags and view the range of equipment used and I am satisfied that with training I would be comfortable with this	Yes	No	
9. I understand that the team travels for long distances, and I am able and willing to travel on NHSBT vehicles for journeys of an hour or more, where necessary	Yes	No	Not applicable
10. I understand that there is a daily requirement, to load, unload, assemble and dismantle equipment, including heavy objects and am willing to undertake this	Yes	No	Not applicable
11. I understand that the role will involve extensive training, including attending mandatory training, for example manual handling and health and safety, and I am willing to undertake this training	Yes	No	
12. I have seen the vehicles that are used to drive the team and equipment to session, on a rota basis, and feel confident to drive these vehicles after full training has been provided	Yes	No	Not applicable
13. I am happy to continue with my application	Yes	No	

**Note:**

1. If you answer "No" to any of the above questions, please discuss this with your tour facilitator before attending your interview
2. Reasonable adjustments will be considered

Are there any comments you wish to make about your tour or the role?

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***Thank you for completing this form. Please hand it back to your tour facilitator***