

## Common Issues Affecting Teams

The issue affecting the team	What will help	Page
<p><b>Team Working</b></p> <p>Team work isn't as effective as it needs to be.</p> <p>Staff work well individually, but not collectively (i.e. as a team).</p> <p>Certain individual team members don't realise the impact the way they work has on others both inside and outside of the team</p>	Let's agree how we are going to work together	13
	What we are here for? - A shared purpose	19
	How to form a team and keep it developing	23
	Why does this team exist? - Developing a mission statement	29
	Developing a Team Charter	35
	Managing Time Effectively	43
	<p><b>Conflict in the team</b></p> <p>My team are not getting on.</p> <p>Relationships between team members are not good or non existent.</p> <p>People are falling out and some don't speak to each other.</p> <p>I find it hard to challenge individuals – I don't like it.</p>	Relationships and team dynamics (Transactional Analysis)
Let's agree how we are going to work together		13
How to give feedback (and receive it)		61
<p><b>Team Meetings</b></p> <p>Team meetings are not as good as they could be.</p> <p>I struggle to manage and chair a team meeting – I'd like to become better at it.</p>	How to have a great team meeting	127
<p><b>Problem solving and decision making</b></p> <p>I ask for ideas to improve things but no ideas come.</p> <p>I want to improve the team's creativity.</p> <p>The team doesn't follow up what they say they'll do.</p> <p>Team members are not very flexible but I need them to be willing to do other jobs and duties.</p>	Solving problems creatively	93
	Solutions and actions	103
	Reaching an Agreement (The Consensus Method)	79

