



**NHSBT Total Reward Statement Intranet page**  
Check Frequently Asked Questions and links to other information

Question outstanding

**Total Reward Statement employee site**  
Check the Employee TRS website for answers to more specific questions

Question outstanding

Depending on the nature of your outstanding query contact the following departments to progress you query.  
**You are expected to have checked the FAQs and websites prior to raising any calls**

**If you have problems registering, or if you have registered & continue to have problems accessing your Total Reward Statement**

☎ TRS Employee Helpline on 0300 3301 351  
✉ [nhsbsa.trs@nhs.net](mailto:nhsbsa.trs@nhs.net)

**If you have a question about the employment content of your Total Reward Statement**

☎ HR Direct on 0117 32 (2) 27700  
✉ [HR Direct - HRDirect@nhsbt.nhs.uk](mailto:HRDirect@nhsbt.nhs.uk)

**If you are a member of the NHS Pension Scheme and have no Annual Benefit Statement**

☎ TRS Employee Helpline on 0300 3301 351  
✉ [nhsbsa.trs@nhs.net](mailto:nhsbsa.trs@nhs.net)

**For queries about the content of Your NHS Pension Scheme Annual Benefit Statement**

☎ TRS Pensions Member Helpline 0300 3301 346

**For any questions about any other NHSBT Employment benefit**

☎ HR Direct on 0117 32 (2) 27700  
✉ [HR Direct - HRDirect@nhsbt.nhs.uk](mailto:HRDirect@nhsbt.nhs.uk)

Question answered

Question answered

End

Question answered

