

Donor Carer Candidate Tour – Feedback Questionnaire

Name: **Date:**

Session attended:

Your feedback regarding the tour you have undertaken will assist us with improving the experience for other attendees. I would therefore be grateful if you could take 10 minutes to complete this questionnaire.

Please circle your answer and add any further comments in the area provided

Section 1

1. How satisfied were you overall with your visit?

Highly satisfied	Moderately satisfied	Satisfied	Not satisfied
4	3	2	1

Comments.....

2. How satisfied were you with the explanation of the role of the Donor Carer?

Highly satisfied	Moderately satisfied	Satisfied	Not satisfied
4	3	2	1

Comments.....

3. How satisfied were you with the delivery by the member of staff conducting the tour?

Highly satisfied	Moderately satisfied	Satisfied	Not satisfied
4	3	2	1

Comments.....

4. What was / were the main learning point(s) from the tour?

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5. How could we have improved your experience?

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Section 2

Having had the role and terms and conditions of a Donor Carer explained to you, please confirm below that you understand the requirements for this role

- 6. I understand that a key part of the role is to carry out venepuncture (i.e. insert the needle in a donors arm) and I feel confident to perform this with training. Yes / No
- 7. I understand the working patterns and that the rotas are made available to staff in advance, giving a minimum of 4 weeks notice. I am able and willing to work flexible hours and days, including evening shifts, weekends and bank holidays. Yes / No
- 8. I have had an opportunity to handle the blood bags and view the range of equipment used and I am satisfied that with training I would be comfortable handling blood bags and operating equipment. Yes / No
- 9. I understand that the team travels for long distances and I am able and willing to travel on NHSBT vehicles for an hour or more. Yes / No
- 10. I understand that there is the requirement on a daily basis to load and unload, assemble and dismantle equipment, including heavy objects (max 13 kgs) and I am willing and able to undertake this. Yes / No
- 11. I understand that this role will involve extensive training, including attending mandatory training in manual handling, health and safety, emergency planning etc. and I am willing to undertake this training. Yes / No
- 12. I have seen the vehicles that are used to drive the staff and equipment to session on a rota basis and feel confident to drive these vehicles after full training has been given. Yes / No
- 13. Having had the role and the terms and conditions of a Donor Carer explained to me, I am happy to accept these terms and have no concerns regarding these conditions. Yes / No
- 14. I am happy to continue with my application. Yes / No

Note: 1. If you answer ‘No’ to any of the above your tour facilitator will speak with you before attending your interview.
2. Reasonable adjustments will be considered

Please state below any areas for which you would like to receive further information or any comments you wish to make

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Thank you for completing this form. Please hand your completed form back to the person who conducted your tour today